

De : Responsible for hygiene and quality A : General Manager / Mr .Imed ben Saâd Objet : Sustainability Report : Functioning and analysis of the actions results environmental, social and economic " exercise 2015/2016 "	Le : 10/01/2017
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Members	Appointment
Mr. Imed Ben Saad	General Manager
Mr chokri Khelij	Responsible for the societal and environmental management.
Mr Faker Sallem	Head of communications with the local community
Mr.Jawher Boudhrioua	Head of maintenance service
Mme Wafa Ghaddab	Responsible for hygiene and quality

1/: Reminder of the objectives

By referring to the charter of commitment " corporate social responsibility and environmental ", we defined the following objectives:

- **Meet the legal and statutory requirements.**
- **Protect the environment; protect natural resources and Act in favor of the community.**
- **Respect the social dimension.**

2/Reminder of the objectives :

2.1 /Meet the legal and statutory requirements:

Generally, we are in keeping with regard to the strict application of the current economic, social and environmental laws, in Tunisia and according to the international codes to exercise our activities and maintain our relations with the stakeholders .Also that a rigorous application of the Tunisian law of the work, in particular concerning the age of admission of the children in the work and the protection of the woman.

Besides, we approve the equality in the hiring and we encourage the programs national of recruitment such as (contract KARAMA in 2017) and also we always incite the role of the committee consultative and labor-union in particular in the external trainings on the responsibility of the hotel what allows to register a total of 136 hours of participation in the activities labor-union in 2016.

Ref. / The internal list of the legal and statutory requirements "READ SQA 05", as well as the list of the external documents "READ SQA 02".

2.2/Protect the environment, protect natural resources and Act in favor of the community:

The hotel formalized its commitment to the environmental protection and via the community premises a " Charter of commitment corporate social responsibility and environmental " and by appointing two persons in charge, "Mr .Faker Sallem" head of communications with the local community, companies and protection of the cultures and the regional traditions and "Mr .chokri Khlij" responsible for the societal and environmental management.

Since the revolution of January, 2011, the services of the municipality did not insure any more in a systematic way the cleaning of streets and the recycling of waste. This situation drove to greater dirt around the hotel and waste scattered on the ground, damaging just like the hotel. The tourists emitted in particular severe critics on the cleanliness of the streets of the resort of Yasmine Hammamet.

*Committed actions:

A/ Actions were implemented, of whom the programming of a day monthly magazine named "a citizen day" for the cleaning of the surroundings.